



Champlain ABI Coalition Meeting Minutes

www.champlainabicoalition.com

September 6, 2019

Champlain LHIN, 4200 Labelle Street in the Boardroom

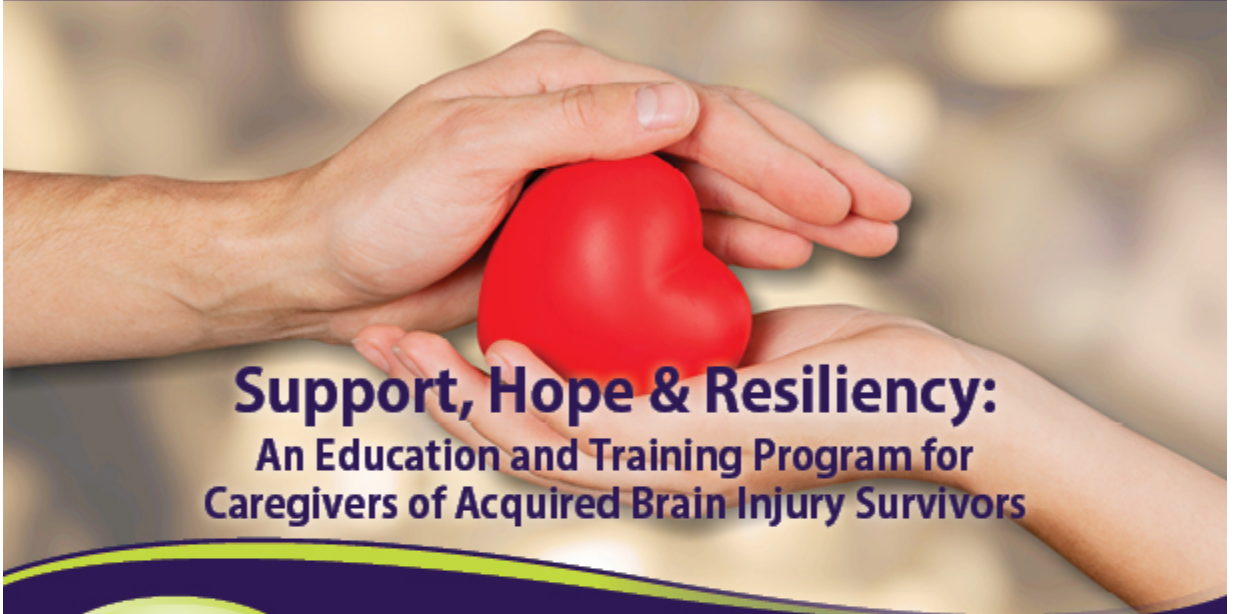
Attendees: Suzanne McKenna (recorder), Denis Boileau (Vista), Stacey Moore (MOD, telephone), Patsy McNamara (TOHRC), Sylvia Pearce (TOHRC), Christie Swann (Pathways), Tammy St. Jean (LHIN, telephone) Joanne Winckel (Aphasia Centre), Beth Donnelly (Stroke Network, telephone), Wendy Muckle, Stacey Moore (MOD) telephone, Lauren Smith (CHEO, telephone), Katie Jacobson-Lang (City of Ottawa)

Regrets: Darlene McKenny (Pathways); Shaundra Ridha (Champlain LHIN); Lori St-Jean (CMHA Ottawa); Genevieve Parent (CHEO), Michelle McDonald (BIC), Steve Vachon (Addictions), Deborah Williams (MOD), Sonshire Figueira (TOH, Civic)

*Presentation: Aphasia Centre – Joanne Winckel
Attached is the slide presentation for all.*

1. Confirmation of the agenda: confirmed D. Boileau
2. Approval of the minutes: June 14, 2019: approved D. Boileau
Action Items from the minutes, completed
3. System Navigator Report S. McKenna
 - **Education/Awareness including Provincial ABI Screener:**
Caregiver Workshop hosted by Nancy LaJoie, Caregiver Educational Specialist of OBIA will take place at TOH on November 4th

Caregiver Education Workshop



Support, Hope & Resiliency:
An Education and Training Program for
Caregivers of Acquired Brain Injury Survivors

WHEN

Monday, November 4, 2019 from 10:00 a.m. - 2:00 p.m.

WHERE

The Ottawa Hospital, Royal Room
501 Smyth Road, Ottawa, ON K1H 8L6

CONTACT

Nancy LaJoie, Caregiver Education Specialist, OBIA
Email: nlajoie@obia.on.ca Ph: 1-855-642-8877 ext. 248
- or - Wendy Spent, Email: wspenst@toh.ca
- or - Christie Swann, Email: christie@biaov.org
- or - Suzanne McKenna, Email: Suzanne.McKenna@lhins.on.ca

The Caregiver Workshops are completely FREE but require registration online.

Register at: www.obia.ca/caregiver-education-program/

A Project of the
Ontario Brain
Injury Association



In collaboration with:



Funding provided by:



- **Causeway:** a non-profit agency with over 40 staff. They offer employment programs, helping people with mental health issues and other challenges find rewarding work and live independently. Also have a Wellness & Fitness Centre with an available trainer at no cost.
 - **Provincial Navigator Meeting Highlights:** upcoming meeting this Monday. Dr. Robin Green of Toronto Rehab will be presenting at our meeting outlining ECHO Concussion launching this fall which is an initiative to provide clinical training about assessment and management of concussion and related issues taking place online. One person/group presents a case and then experts in various areas participate in the discussion.
 - **Networking**
 - DSO:** attended a DSO information session for Ottawa families discussing the various types of technological assistance available today to increase independence and reduce support costs hosted by the DSP Housing Navigator, Martha Beach.
 - Aphasia Centre:** visit with Gillian Gailey, the ED and subsequently Joanne Winckel joining the Champlain ABI Coalition.
 - HSJCC:** Joined the Education & Training Sub-Committee. HSJCC is now just over 20 years old – a network of committees established to coordinate resources and services for people with unique needs who have been involved with the law. Members include Mental and Addictions, FASD dual diagnosis, ABI, corrections services, forensic services, LHIN representation, lawyers, crowns duty counsel & Court support, probate and Parole reintegration services and housing providers and many more. The MOH is the main funder. The top priority in our work plan is housing.
 - LiveWorkPlay:** Meeting with Grace Hudson, Community Connecting team lead at LiveWorkPlay, an organization which provides direct supports and services in the Ottawa area. They discovered that while great programs were a laudable achievement, LiveWorkPlay was all about people with intellectual disabilities living an included life in the community, and a programmatic approach was not achieving this objective. They situated the barriers (and solutions) to exclusion as residing with the community (not with the person), and their role is not only to help people with intellectual disabilities overcome these barriers, but also – and most importantly – to help the community understand their role in ending exclusion and appreciating people with intellectual disabilities as valuable members of the human family.
 - Housing & Transition Webinar:** Hosted by Ottawa disability lawyer, Ken Pope. Most common options for housing are private apartment rentals. Multi-family private group homes is also becoming more common. Ex. 4 bedroom home – 3 tenants (not all have disabilities) with 1 caregiver. Shire Village supported independent living village project in Alexandria was highlighted by the CEO of Nurse on Board. It is a nurse led community with 10% of units to be subsidized and cluster units for high needs individuals are also available. Spring anticipated build date with over 70 people waitlisted at moment.
 - Brain Injury Canada** is the recipient of a three-year grant the Government of Canada's Social Development Partnerships Program–Disability Component for the development of a comprehensive and centralized information website of credible and evidence-based information on acquired brain injury. This site will be universally designed for individuals with brain injury, as well as their family members/caregivers, health service providers and clinicians.
- With this project BIC has hired two new staff and will be hiring a translation coordinator in the next few months.

BIC National Conference is taking place in Ottawa on April 31 & May 1st and the topic will be focused around building a web of care for individuals and families living with ABI and bridging acute to home. The second half day will be on Brain Health. Call for Abstracts will be coming out in the fall.

We are collaborating with Elections Canada to make the election more accessible for this with ABI and will be releasing content starting week on our website and social media.

We have completed a Return to Work workbook, which will be available for distribution next week. This workbook includes info, tips, strategies and exercises for those with ABI to prep to return to work.

Upcoming Conferences/Education Opportunities:

- 7th Annual Concussion Research Symposium & 2nd Concussion in Women and Girls Conference – November 2 BMO Education & Conference Centre presented by the Canadian Concussion Centre
<https://events.myconferencesuite.com/ConcussionSymp2019/reg/landing>
- Provincial HSJCC Conference "Colouring Outside the Lines: Innovations and Creative Community Responses" November 4 – 6 Toronto
- OBIA Provincial ABI Conference "Forging New Pathways • Navigating Challenges • Exploring Breakthroughs" November 6 - 8 Niagara Falls
- 2019 Best Practices In Post-Trauma Community Re-Integration, *Neuroplasticity – Rebuilding the Brain by Making New Connections* Nov. 25th St. Eliaas Centre, Ottawa

4. PABIN Update

D. Boileau

The last meeting of PABIN was on Wednesday September 4, 2019.

a) At this meeting one of the main topics of discussion was Ontario Health Teams.

An update on Ontario Health Teams within the Champlain LHIN as follows:

2 proposals are moving on to the full application stage:

Ottawa Health Team with the lead agency: Centretown Community Health Centre

ESO Ottawa-Est Hopital Montfort

In Development: no name for now - Cornwall Community Hospital

Upper Canada Health Link, Winchester District Memorial Hospital, Equipe santé

Prescott-Russell, Hawkesbury Hospital

In discovery: TBI Continuum of Care and Services Network Vista Centre Brain Injury Services

Innovative: Ottawa and region Children's Hospital of Eastern Ontario

Most of the members are not part of an OHT nor have they been invited to be part of an OHT. The only org that has put a self-assessment to become an OHT is Vista Centre Brain Injury Services. This submission has been categorized as "In Discovery" by the Ministry.

b) Some of the members expressed a concern that some dollars are being devoted to the topic of concussions. Within this subject very little is mentioned about ABI.

It seems that the word "concussion" seems to be the flavour of the day.

c) We received an update from the Ontario Rehab Alliance (ORA).

This group has put together a working group to make auto insurance affordable and accessible by recommending the following:

- Increasing competition that creates opportunities for savings, finding efficiencies and fighting fraud to lower system costs, and streamlining processes and eliminating duplication to reduce burden and lower costs.
Wendy: Re: Ontario Health Teams – still open membership in regards to ABI providers. New Deadline to submit application is Oct. 9, 2019. Everybody will have to be included at the end. The Ottawa team has 11 partners that lead the application process. Currently there is 15% of primary care providers signed on.
Joanne: Can you be on more than one team? Yes

5. LHIN Update Regrets
6. Strategic Priority Working Groups Update
ABI Quality Working Group: Wendy stated that there will be announcements this year from City of Ottawa regarding funding for new housing.
Housing: regrets D. McKenny
7. Old Business
 - i. Review of Strategic Plan – Directions for the upcoming year (tabled)
8. New Business:
 - i. Client or Family Advisory Committee for ABI D. Boileau
OHT must have client & caregiver representation. Develop an engagement plan.
ACTION: Wendy will provide sample engagement plan
9. Member Updates: All
Wendy Muckle: Busy with Ontario Health Team meetings – much unknown.
Ontario Health Team Application Update (OHT/ESO)
The Ottawa Health Team is working toward submission of a full proposal to become an Ontario Health Team which is due on October 9th 2019. The team currently exists of 11 convening partners (6 CHCs, TOH, EBHC, OPH, Carefor Health and OICHI) and 48 and counting community partners. We intend that the process which is underway for the completion of the application form will establish a structure and the relationships necessary to support the work going forward. Priority has been given to the engagement of people with lived experience in all aspects of the application process with a view to ongoing engagement as the team forms and begins to operate together.
Data which was received from the Ministry of Health and Long Term care assigns a population of just of 560,000 individuals to the Ottawa Health Team. Analyzing and understanding that data in combination with our own data is an important part of the application process. While all individuals assigned to our care are important to us, the populations which have been given priority for the first year of operation include:
 - Senior adults over the age of 55 years with declining functional capacity
 - People living with mental health and addiction
 Within these two populations, we have narrowed the focus for year one to people whose needs intersect with hospital, home care and primary care services. Each of these target populations have generated an action team of experts from many different sectors including people with lived experiences as either care recipients or providers. These action teams have determined key priorities for system level issues and solutions which will guide the application development.
Given the importance of engaging people who will use services in all aspects of our health team, a consultation on engagement and team structure was conducted. This

consultation informed significant changes to our expected approach to engaging people who use services and a commitment to ongoing work in this area as the team evolves. The 48 and rising community partners who have signed on to be part of the Ottawa Health Team application represent sectors whose work aims to broadly improve the determinants of health. Although it is early in the process, the opportunity to integrate across sectors promises to change the experience of health service delivery for people whose needs are best met through a coordinated and integrated approach. Of particular interest is the development of a vision for how home and community care can be more responsive and better matched to supporting better health outcomes.

Katie Jacobson Lang, City of Ottawa: Terry Lynn Costello is new program administrator. Lots of openings in their Day Program in West end.

Met with Bruyere to ensure seamless transition with referrals and ensure that current referral process for ABI remains the same.

Christie Swann, BIAOV: The association has hired a part time employee who will be facilitating the Step Up Work Centre as well being responsible for some administrative tasks. One of the main fundraisers for the association, the Annual Fall Fundraiser, will be held on October 23rd, at Bayview Yards, a new venue. Details of the event can be found on our website. A Brain Basics course will be coming to Ottawa, details to be forwarded as they are available.

Pathways to Independence: Continuing to liaise with TOH on the LHIN funded transition project, which has been extended into next year. Pathways in Renfrew celebrated their five year anniversary in the summer, and have now extended their service to Deep River. Interviews are being held to fill the vacant administrative position at the Ottawa office.

Sylvia Pearce/Patsy McNamara, TOH: At TOH, the main focus over the summer has been the “Stabilization” phase of EPIC. We are now at the 3-month post go-live mark. The staff have adapted well to the new system. Teams are continuously working with the EPIC analysts to complete system fixes and/ or improvements.

The Acquired Brain Injury Day Hospital will undergo a program review, beginning in October. The project will be led by Dr. Quon and I, and we will work with the Quality and Patient Safety team at TOH on this. The goals being: assess current state, optimize program delivery, and improve patient outcomes and experience.

The Patient Oriented Discharge Summary project was put on hold over the summer due to EPIC. In September, we have a Social Worker and Registered Nurse seconded for a few hours a week to continue the work on the project. We have identified that the “After Visit Summary” in EPIC can be well-adapted to fit the needs of the PODS.

Lauren Smith, CHEO: no update

Denis Boileau, Vista Centre: Continuing to have discussions with the Ministry of Health on the self-assessment proposal to become an Ontario Health team.

The Ministry is very interested in this proposal as it develops engages other Ministries, such as the Solicitor General (incarcerated people), the homeless population with the Ministry of Community Services, also veterans (Veterans Affairs Canada). The Ministry has categorized this proposal in the “In Discovery” phase because this team needs to develop and create partnerships with other Ministries within Ontario.

The proposed name of the OHT is “The TBI Continuum of Care and Services Network” Successful BIA day in June with 250+ attendees.

Applying to be a service provider for ABI with Veteran’s Affairs Canada

Stacey Moore (MOD): Looking to increase recreation opportunities for people with disabilities in Ottawa. We have a recreation department nationally, but have not done much in Ottawa, so the plan is to work together to implement opportunities, not solely

the actual event/activity, but also looking at ways to support with transportation, transportation costs and costs for the activity or event itself for those who need it to remove barriers and increase access.

Previously March of Dimes not on CareDove in Champlain (as our funding flows through South East) but I have worked with Jaime Constable to have our info moved into the Champlain portal.

10. Late Submissions: N/A

11. Waitlists status – N/A

12. Date of next meeting - December 6, 2019

D. Boileau

13. Adjournment 11:00 am.

D. Boileau