

Champlain ABI Coalition

January 6, 2017 @ 09h00

Champlain CCAC – 4200 Labelle St. Boardroom Suite 100

Attendees: Suzanne McKenna (ABI Navigator), Dr. Furland, Joanne and Wendy – Robin Easy Center, Wendy Muckle – Inner City, Katie Jacobson-Lang (City of Ottawa) , David Wall (Vista Center), Tammy K (Vista Center), Wendy Charbonneau – (OVBIA), Darlene McKenny (Pathways), Tammy St-Jean (Recorder)

Regrets: Patsy McNamara, Alana Keenan, Kerry-Lynn White, S Mayhew, Judith Peak, Kevin Barclay, Debra McCullough

Agenda

WELCOME

Presentation – Focus group methodology for clients and families, Dr. Mark Ferland

Presentation attached to Minutes Emailed to Coalition.

- **Approval of Agenda:** T. Kuchynski
- **Approval of the minutes:** September 9, 2016 T. Kuchynski
- Tammy St-Jean to send out minutes from September as were not sent previously.

Champlain ABI Coalition: Direction T. Kuchynski

- Tammy K suggests we look at Dr. Furland’s presentation results and think about it individually so we can have a fuller discussion at our next meeting to bring forward specifics on what we want to do as a coalition to try to support bringing some of the desired items in to effect.
- **System Navigator Report** S. McKenna
- **Education/Awareness:**
 - Presentation to Ottawa East Probation on Innes Road
 - Was keynote speaker at the Best Practices in Post Trauma Community re-integration on Oct. 27, 2016
 - Attended the Residence St. Louis 4th Annual Educator’s Day.
- **PABIN meeting highlights:** A common ABI Screener form has been established. It has been decided upon to use the HELP Screener.
- The **TBI Guidelines** have been released on October 11 and posted on our Champlain ABI Coalition website.
- **Youth Disability Forum:** took place at Carleton University on Nov. 1st. I was asked to be a facilitator together with a 28 year old individual with a brain injury. Minister Carla Qualtrough was present as well as the opportunity to ask questions to Prime Minister Trudeau regarding how the government can help youth with disabilities contribute in leadership roles to be more inclusive and accessible.

- **Provincial Navigator Meeting Highlights:** the retreat day on October 25th in Hamilton was a positive experience with the HHS Rehab team team and the Ministry of Health and Long Term Care present. Great communication with the CIC's and Ann Scott had the opportunity to introduce us to her Ministry colleague Lena who is taking over her role. The Provincial Pressures List was addressed. Ann Scott has allocated funding for two annual Navigator Retreats. The next one will be held this spring and the CIC's will be invited.
- **Networking:**
 - **Neurological Health Charities Canada:** now a member. It is a large group of organizations all working together to develop a Canadian Action Plan for Brain Health including people living with chronic brain diseases, disorders and injuries. In November, we had a day on the Hill which I was involved meeting approximately 18 MP's.
 - **Social Development Projects for People with Disabilities:** now a member of the Steering Committee. SDPP-D supports projects intended to improve the participation and integration of people with disabilities in all aspects of Canadian society. More specifically, the program supports not-for-profit organizations across Canada in tackling barriers faced by people with disabilities with respect to social inclusion.
 - **HJSCC:** The HSJCC 1 day conference in Ottawa on Dec. 1, 2016 was well attended at the Royal with keynote speakers including DSO
 - **Brain Injury Canada:** Attended their annual conference in Toronto as speaker. Presenting and in the planning stages of the semi-annual conference in Saint John taking place in April.
 - **Community Support Services:** attended the Advancing Home and Community Care Together event at the Wabano **Centre in November.**
- **Upcoming Conferences, Education Opportunities** (see Champlain ABI Coalition Website) in particular the **12th World Congress on Brain Injury** in New Orleans and the **International Neural Therapy Conference** in Ottawa
- **LHIN Update – no update** K. Barclay
- **Strategic Priority Working Groups Update –**
- **Supportive Housing** W. Muckle
- National housing strategy in Canada coming – no “plan” yet but will eventually happen. Some new housing in Ottawa to come on line.
- Wendy suggests we look at the pilot project on Gardner and see what can be learnt from there for future supportive housing projects on line. Then can go forward to the LHIN to ask for a particular model that should work in Ottawa. That is part of Wendy's work plan.
- Health Literacy group are very interested in brain injury information even though this group is not their primary clientele. But word spreads from client to client even clients with different needs. Ie: substance abuse and mental health clients.
- Would be great for housing structures to have a multidisciplinary team available – with expertise in ABI, substance abuse, mental health, etc...

- The most difficult population to make headway with over a period of time are the ABI clients. The “ABI” seems to be the common factor that creates the greatest difficulty trying to get traction and make progress on. Police, ER’s, Paramedics, etc... don’t know how to make headway with this population as the underlying ABI is the most difficult issue to treat.
- This may make a good study on this group of people since we know who they are -

7. New Business

i. Amend TOR to include survivors in membership

Wendy Muckle will update the TOR to include this. Then we can look at how to canvass for this membership. They will need training. We need to look at any accommodations they may need in order to support their involvement.

- ### ii. Screener Tool – Provincial – was piloted in Hamilton. Created in U.S. Is a validated tool.
- They worked with the detention center in Hamilton to try to determine if a person has a brain injury. Staff were trained on how to use the screener (see attached). PABIN wants a provincial screener tool and they like this tool. They would then provide training for users. It is a 5 question survey. “Almost” confirmed as the tool that will be adopted.

• Members Updates:

- Darlene – second ABI 6 bed home is delayed in construction
- Tammy – CCAC continues to need to waitlist for most services in an attempt to balance year end budget. Waiting list in community continues to grow. Which affects all populations.
- Tammy K – reviewing processes on how Vista Center does things. Created different Rubrics and helping quantify results and establish goals/outcomes. This really makes it clearer for clients and staff – keeps everyone objective yet gives good incentive when can show improvements/progress clients have made. This will keep clients moving through the service so that can increase turnover and bring new clients on.
- Tammy K convinced Dr. Feeney to come do a 2 day workshop. Vista Center is sponsoring for free so hurry and register!! “Practical Strategies to support the chronically cranky”. (see attached). Can accommodate approximately 70 spots?
- Wendy Charbonneau – Bain Basics training hopefully in March. Looking at running an afternoon concussion support group – can get an Ottawa U student to run that.
Golf tournament is June 22!
- Katie – huge re-org in city of Ottawa. Special needs unit had no changes. A few spots open for programs across the week.

Dr. Furland working with Wendy C and her group.

Looking at developing an inter-agency quality committee. With data to support different needs – what can the hospital do to help? Need data for example: this group of ABI clients still having difficulty decreasing ER visits. Maybe bring students in to collect data?

Doing an outcome study on their adjustment groups and looking at quality assurance.

- **Late Submissions:**
- **Next meetings: Friday, April 7, 2017**

Guest Speakers: Karen Patzer, Topic – Health Links contact Karen, Mental Health Navigator,
OAARS (referral process) agenda item

Adjournment

Meetings: April 7, 2017: 0900-1100